



## About Mbox & ION

### About Mbox

Mbox is a project by ION. It started in mid-2010 with the plan to further advance virtualisation into a cloud infrastructure to achieve server consolidation and high availability. By the end of 2010, 95% of ION servers were migrated to the Mbox cloud and already customer servers were setup in the new cloud.

In 2011, we started forming up our loose range of Internet services into a structured package behind the Mbox brandname. Launching in June 2011, Mbox will start with the following 6 services:



#### Anti-Spam & Anti-Virus

Securing your Inbox



#### Remote Backup

Protect your files



#### Online Collaboration

Increase productivity



#### Domains & DNS

Access the top level



#### Hosting

Your presence online



#### Virtual Server

Cloud Server & VPS Hosting

### About ION

Founded in 2002, ION is an IT service provider with a wide range of services, starting with IT support for private customers and businesses, over web and application development, to providing online and Internet services. ION has a staff of 17 divided into 3 departments:



HOME

IT services for private customers. On-site support and setup of computers and networks, and in house workshop for computer diagnostic and repair. Working for the second largest ISP in Luxembourg, we are present in all areas of Luxembourg at any given day.



PRO

IT services for small and medium enterprises. Setup, configuration and maintenance of the whole IT infrastructure, servers, network, workstations, storage and software. Support is handled by our helpdesk and our team of engineers. ION Pro also outsources to other IT companies to complement or bolster their workforce.



DEV

With a main focus on web development, our team of programmers is specialized in custom application development. Whether the platform is the web, a smartphone or tablet device, or custom hardware, we analyse and develop dedicated applications and middleware solutions based on the customers requirements.

### Behind Mbox

The whole Mbox infrastructure is hosted in Luxembourg and managed by our staff exclusively. The primary nodes are located in P&Ts eBRC datacenter in Windhof, a Tier IV datacenter guaranteeing redundant power, HVAC and network connectivity.